

# Professional Practice



## **Our Background and History**

Thank you for taking the time to research your billing agency. We realize that choosing a biller is a very important decision where trust and integrity are essential. Our staff is fully trained and certified in HIPAA Compliance. We feel honored to have had the opportunity to work for some excellent providers in Oregon, California, and Colorado.

## **Biller Bios**

### **Tracy Gonzalez**

I started doing medical billing in 2008. I have a Bachelor of Science degree in Psychology from SOU, and a background in credit analysis, procedural compliance, debt collections, and medical reception. I have served as the secretary on the board of MHREN (Mental Health Resource & Education Network) since 2010, which helps me to stay informed about things affecting mental health practices and providers.

At home, I have two children (Charlie (almost 2) and Eli (almost 5)). My husband and I enjoy cooking, hiking, and camping. In a past life (before kids), we did backpacking, motorcycle rides, salsa dancing, sculpting, pottery, and travel. We will have time for those things again someday. For now, we spend a lot of time playing hide and seek, riding bikes, going to the train park, and reading books. We love living in Southern Oregon and we feel that it's an enriching environment for our family.

### **Cindy Borrer**

I have worked in medical billing since 2016. Previously, I worked at a hospital in the out-patient and home infusion department as secretary and a phlebotomist. I also have experience as a receptionist for a busy OB/GYN office in the Rogue Valley. I then had the privilege of being a stay at home mom for my 3 children for 13 years. During that time, I had the time to volunteer at our church in women's ministries, mentoring and other various ministries. I was also an on-line mentor for Focus on the Family.

° PO Box 503010, White City, OR 97503-0813 °

° Phone (541)234-4781 ° Fax (503)419-4662 ° Email [billing@professional-practice.org](mailto:billing@professional-practice.org) °

° Website [professionalpractice.net](http://professionalpractice.net) °

## Professional Practice



My husband and I have lived in the Rogue Valley for the last 18 years with our children, Kalli (16), Josiah (14) and Hope (8). I enjoy gardening, walking, going to the coast, watching movies with the family, dancing, and singing on the worship team at our church. Our 3 kids and house full of pets keep us busy and enjoying life. I've lived in Oregon my whole life and really love it in the Rogue Valley.

### **Lori Waller**

I have a background in mortgage lending, collections, and was an insurance agent for a while. I've only recently gotten into medical billing, but it has been something I have wanted to do for quite some time now, and has definitely been a good fit.

I live at home with my boyfriend, and our four kids. We have two boys and two girls, ages ranging from 7-12. When we're not spending time at home having family game or movie nights, we enjoy spending our time outdoors hiking and exploring new areas of the Valley. As a family we are also involved with archery. It's something we all enjoy doing together. I was born and raised right here in Southern Oregon. I have ventured out a few times to other areas of the country, but I always find myself back here. It's home.

### **Eden Abbey-Varga**

I graduated and received my certificate as a Medical Coding Specialist from Rogue Community College in 2017. I adopted my twin nieces and had a baby during my last term so I took about a year off from work to focus on our new family. I started working for Professional Practice in September of 2018 and can honestly say, I love my job!

Before I decided to go to school for medical coding, I was a Navy reservist. My job in the Navy was a Second Load Master on the C-130 Hercules, cargo aircraft. I had two civilian jobs while I was a Navy reservist. I was the Purchasing Agent and Inventory Control Manager for a rifle manufacturing company full time, and I was a Dive Master for a local dive shop, part time.

I have had an adventure-filled life before I had children. Now I am enjoying the country lifestyle of raising children, tending to farm animals, growing my own fruits and vegetables and working for Professional Practice a biller.

° PO Box 503010, White City, OR 97503-0813 °

° Phone (541)234-4781 ° Fax (503)419-4662 ° Email [billing@professional-practice.org](mailto:billing@professional-practice.org) °

° Website [professionalpractice.net](http://professionalpractice.net) °

# Professional Practice



Thank you for your time and your service to our community.

Sincerely,

A handwritten signature in black ink that reads "Tracy Gonzalez". The signature is written in a cursive, flowing style.

Tracy Gonzalez