



# Professional Practice, LLC

## Contact List

Contact Info	Issue / Topic
info@professional-practice.org	General Correspondence and questions regarding: Claims and Payment Reports Deposits Patient Questions
intake@professional-practice.org	New Patient Intake Forms / Billing Info Forms Patient Information Updates Correspondence regarding benefits checks and good faith estimates.
charge.data@professional-practice.org	Daysheets (manual / paper charges) <b>Corrections</b> to charges Additional / missing charge information.
tracy.gonzalez@professional-practice.org	Credentialing, Contracting, and Network Status Issues Appeals / Escalation
support@kareo.com Phone (888) 775-2736	Kareo Technical Issues (Customer ID# 70516)
portal.kareo.com	Patient Payments Online. (Use www.portal.kareo.com/code if you have a statement code)
PO Box 503010 White City, OR 97503-0813	Patient Payment Mailing Address
Directory Contacts	
Tracy Gonzalez	tracy.gonzalez@professional-practice.org
Lori Henderson	lori.henderson@professional-practice.org
Eden Abbey-Varga	eden.abbey-varga@professional-practice.org

**Information sent to our office at any contact information above will be routed to the correct recipient, but sending information directly to the recipient listed above will ensure that your information is processed more quickly and accurately. Information sent to multiple recipients may be delayed.**

**Office Ph: (541) 234-4781 / Fax: (503) 419-4992 / PO Box 503010, White City, OR 97503**



# Professional Practice, LLC

## Contact List

ISSUE	PERSON(S)	EMAIL / CONTACT INFO
General Correspondence	Office	info@professional-practice.org
Intake - New & Updated Patient Billing Info	Lori Henderson	intake@professional-practice.org
Good Faith Estimates	Lori Henderson	intake@professional-practice.org
Daysheets (Manual Charges)	Eden Abbey-Varga	charge.data@professional-practice.org Fax (503)419-4662 PO Box 503010, White City, OR 97503-0813
Corrections & Additional Charge Information	Eden Abbey-Varga	charge.data@professional-practice.org
Claims / Payment Questions	Lori Henderson / Tracy Gonzalez	info@professional-practice.org
Reports	Lori Henderson / Tracy Gonzalez	info@professional-practice.org
Contracting, Credentialing, & Network Status	Tracy Gonzalez	tracy.gonzalez@professional-practice.org
Appeals / Escalation	Tracy Gonzalez	tracy.gonzalez@professional-practice.org
Deposits	Lori Henderson	info@professional-practice.org
Technical Issues	Kareo	support@kareo.com / Phone (888) 775-2736 Customer ID# 70516
Patient Correspondence	Office	info@professional-practice.org Phone (541) 234-4781
Patient Payments Online	Office	www.portal.kareo.com
Payments Mailing Address	Office	PO Box 503010 White City, OR 97503-0813

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